Twenty Years of Data: Policy Impact on Service Delivery

Indiana Day and Employment Services Outcomes Systems Report

Report Overview

For over 20 years, the Indiana Institute on Disability and Community, Indiana University, partnered with the Division of Disability and Rehabilitative Services' Bureaus and local providers to collect data on where individuals with intellectual and developmental disabilities spend the majority of their day. This year's report shares data from over the twenty years, the implications of policy on service delivery, and the most current data for 2024.

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The mission of the Indiana Institute on Disability and Community (IIDC) is to work with communities to welcome, value, and support the meaningful participation of people of all ages and abilities through research, education, and service. The Institute collaborates with community agencies, schools, advocacy organizations, government, institutions of higher education, and other community partners to effect improvements in quality of life. To accomplish this, our work is conducted through seven Centers that address issues across the lifespan and major life areas.

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The Day and Employment Services Outcomes Systems Report

is submitted to the

Bureau of Disabilities Services Bureau of Rehabilitation Services Division of Disability and Rehabilitative Services Indiana Family and Social Services Administration

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Definitions

1. **Facility-based employment** – (a.k.a. sheltered employment, work centers) where work-oriented services are provided by people with disabilities. The majority of people working there are people with disabilities. Paycheck comes from the Rehabilitation Provider.

2. **Off-site group employment placement** – (a.k.a. community-based sheltered employment) employment as a member of a group of eight or fewer individuals with disabilities who perform work and receive ongoing supervision while on the job within a local business or as part of a mobile crew which moves from contract site to contract site performing services.

3. **Competitive integrated employment/Individual job (CIE)**. - individual performs work tasks in a local business or industry alongside non-disabled coworkers. Individuals are paid the prevailing wage by the employer.

4. **Self-employed** – individual operates his or her own business to perform a paid service or produce a marketable item.

5. **Non-employment day program** – facility-based services with an emphasis on teaching daily living skills where individuals are engaged in non-work activities.

6. Alternative to employment (ATE) – individuals are spending most of their day based on one of the following choices:

- Choice the individual chooses not to receive community employment or facilitybased services.
- **Community access** the individual spends most of their time accessing community resources and services (e.g., swimming at the local community center, therapeutic horseback riding, taking a computer class at the local college, going to the bank).
- Looking for a job the individual is receiving pre-placement services (e.g., community-based vocational assessment, Discovery activities, job development services).
- **Retired** the individual considers himself/herself to be retired from work and is not interested in employment.
- **Volunteer** the individual chooses to volunteer time without pay to engage in activities of assistance to others.

History of DESOS

- At the request of the Director of Vocational Rehabilitation, data was needed to understand the high number of individuals with intellectual and developmental disabilities (IDD) returning for VR services within a short period of time, follow-along and retention data.
- Several months were spent traveling the state meeting with providers to gather input to develop the survey and data collection process.
- Provider support for DESOS included: overall outcomes; a snapshot of who is working currently vs waiting for VR to close the case at 26; better understanding of follow-along services; primary and secondary environments.
- Piloted the data collection survey in 2002 and 2003.
- Initially collected data twice a year however, trends weren't changing, therefore implemented a once a year data collection to reduce burden on providers.
- The primary question is "where do individuals with intellectual and developmental disabilities spend the majority of their day?"
- Data collection requirements were part of contract with providers.
- Average data collected on individual outcomes over the years was **10,500**; an average **72%** of the providers participating regularly.
- Vocational Rehabilitation and Bureau of Disabilities Service providers enter data on individuals participating in day and/or employment services.
- The DESOS report is distributed to DDRS and its Bureaus, Arc, INARF, Governor's Panning Council on Disabilities, INAPSE, CEOs of community rehabilitation providers and key personnel who serve as the DESOS liaison. Data has been presented to legislators, Division of Disability and Rehabilitative Services advisory committee, advocacy groups, task forces, and special requests both nationally and statewide.
- The data is used to develop benchmarks to increase competitive integrated employment (CIE) and other community-based options.

Twenty Years of Data Collection

Indiana is one of a few states , if not the only state, that has collected long-term outcome data. The Day and Employment Services Outcomes Systems (DESOS) provides a snapshot in time of where individuals with IDD spend the majority of their day.



* No data collection in 2020 due to COVID

Policy Implications on Data

A number of good policies, good intentions and some, unintended consequences impacted the data.

2008 - The recession impacted budgets and service delivery. We see a *decrease in CIE from 2008 to 2011 when the data begins to stabilize.*

2014 - The Workforce Innovation and Opportunity Act (WIOA) included preemployment transition services (Pre-ETS) with 15% of Vocational Rehabilitation Services' budget devoted to Pre-ETS or transition-age youth; and Section 511 to include career counseling, information and referrals (CCIR) services to those employees making subminimum wage.

2014 - Centers for Medicare and Medicaid Services (CMS) announced Home and Community-Based Settings Rule to include residential and nonresidential settings.

2014-2017 - WIOA regulations and implementation of Pre-ETS and budget commitments.

2015 - 2017 - Office of Disability Programs (ODEP) at the U.S. Department of Labor's Advisory Committee on Increasing Competitive Integrated Employment for Individuals with Disability Report to phase out subminimum wage.

2016 - Indiana Vocational Rehabilitation (VR) implements a new employment model intended to provide more flexibility and support to the job seeker by using a hybrid approach of payments (outcome-based and hourly). *There is a slight increase in CIE in 2017*.

2017 - Indiana Governor Holcomb signs Employment First legislation.

2017 - Indiana VR implements Order of Selection. Order of Selection prioritizes consumer services to individuals with the most significant disabilities first (Category 1). Those in Category 2 and 3 are placed on a waitlist.

2017 - Indiana House Bill 1102 established a task force to prepare a comprehensive plan for community-based services provided to individuals with intellectual and developmental disabilities (IDD).

Policy Implications on Data

2017 - Indiana Senate Enrolled Act 390 assigned the Commission on Rehabilitation Services to develop a statewide plan for Employment First. *Individuals participating in nonemployment day programs begin to increase.*

2018 - Service delivery slowed due to waiting on clarification and training on Order of Selection. *CIE participation drops to 20%, lowest in the twenty years*.

2020 - U.S. Commission on Civil Rights. Subminimum wages: Impacts on the civil rights of people with disabilities. 2020 Statutory Enforcement Report. *Indiana's facility-based services begins to decrease in 2019 and continue to present date.*

2022 - Division of Disability and Rehabilitative Services announces a goal of 38% of individual with IDD in CIE by 2027 using DESOS as a benchmark.

2022 - Division of Disability and Rehabilitative Services announced 2- year Employment Transformation Collaborative for providers contemplating, planning for or initiating transition from sheltered work prevocational services to services supporting competitive integrated employment outcomes.

2022 - Bureau of Rehabilitation Services (BRS) awarded Subminimum Wage to Competitive Integrated Employment Innovative Model Demonstration Project by the Rehabilitation Services Administration. The SWTCIE grant award of \$13,935,839 for five years.

2023 - BRS/VR begins serving those in Category 2 and no individuals are on the waiting list for Category 2. *BRS went from over 50% turnover rate within VR to averaging 12%. Lowest turnover rate was 8%.* VR increased its ability to serve more individuals.

2024- Medicaid Waiver Amendments added career exploration and planning, and facility-based prevocational training for time limited services of 18 months as an allowable service by 2027.

18-29 Year Olds and Primary Environment Over Past 8 Years

The impact of Pre-employment Transition Services and commitment from VR and providers show how youth and young adults are more likely to be working in competitive integrated employment (CIE) with an average of 34% employed or a steady increase (average) 28% in ATE where individuals are engaged in employment activities (e.g., looking for a job).



Figure 2. Percent of 18-29 Year Olds and Primary Environment

* No data collection in 2020 due to COVID.

Where Are We Now? DESOS 2024

Executive Summary

Where do individuals with intellectual and developmental disabilities spend the majority of their day?

- One hundred forty-seven (147) providers offer day and/or employment services through contracts with the Bureau of Disabilities Services (BDS) and/or Vocational Rehabilitation Services (VR). The primary question of where individuals spend their day also includes outcomes for that settings as well as a secondary setting.
- Ninety (90) or (61%) of the providers participated in this year's report. This is a decreased from 108 in 2023. There could be a few reasons for the decrease such as lack of workforce to enter data or lack of understanding the contract requirements. The end of this report (pages 25-30) lists providers participating in this years' report with a comparison of their entries from 2023.
- Primary environment data is presented in two ways: Overall data of all the providers who entered in 2024; and, Comparing 2022 -2024 data for those providers who historically entered data or were required to in DESOS over the years for primary environment who provided employment services and day services, as well as other services.
- Age groups for each setting are included with a focus on transition-age youth (18-24 year olds) and the impact of Pre-employment Transition Services (Pre-ETS) as well as 25-29 year olds. This age group tends to be in CIE and/or looking for a job (ATE) as shown in Figure 4, page 14.
- CIE decreased from 2023 to 2024 (26% to 23%) for those who have historically entered DESOS data. There could be a number of reasons to explain the decrease including lack of workforce and capacity to respond to the need.

Executive Summary (continued)

- Interestingly, ATE increased to 28% or 2,991individuals with 74% of the individuals were looking for a job.
- There continues to be a steady decrease in facility-based services to 9% of individuals; and a steady increase in nonemployment day programs. Nonemployment day programs doubled in size form the beginning of DESOS data collection in 2003, from 18% to 39% today. A deeper understanding is needed within the age groups (see page 14), especially for adults in their 30s and 40s.
- Twenty-six percent (26%) of individuals in CIE did not receive ongoing followalong support. Ten percent of those individuals did not have the funding, others were successfully placed or choice (e.g., individual choice or employer choice). Follow-along services may warrant further understanding.
- Paycheck issued by warrants a deeper understanding and additional information. CIE has a small percentage (3%) where the rehabilitation organization issued the paycheck; Facility-based shows 92% by rehabilitation organization and 8% by Employer (please see page 16). This could be where the organization has hired the individual and/or where as in CIE individuals without disabilities are working yet the paycheck is issued by the provider, or issued by the actual contracted business.
- Individuals with IDD and Cerebral Palsy where more likely to be in a nonemployment day programs, while ninety-one percent (91%) of all individuals had a secondary disability (see page 19).

As always, this report could not happen without the ongoing support and partnership with the community providers and staff at the Division of Disability and Rehabilitative Services, especially Shelly Thomas, Outcomes Manager Director.

DESOS 2024

Primary Question: Where do individuals with intellectual and developmental disabilities spend the majority of their day?

The 2024 data is based on 10,853 across six settings from 90 providers (61%) Individuals continue to spend the majority of their day in nonemployment day programs (41%). There is an increase in individuals participating in Alternative to Employment (ATE) from 2023 (21%) to this year (28%). The data suggest that of those in ATE, 74% (2,212 individuals) were looking for a job. There was a slight decrease in CIE that can also be found in Figure 3 and Figure 4.

Figure 3. Primary Environment From All Providers



DESOS 2024

Primary Environment From Providers Who Have HIstorically Entered Data?

Figure 4 is the comparison of same providers who have *historically entered DESOS data* (approximately 71 providers, including mergers) comparing the 2022, 2023 and 2024 data. This year's data is based on 9,574 participants. Alternative to Employment increased to 26% (2,508) where the majority of individuals were looking for a job (74%). CIE declined from 26% in 2023 to 23% in 2024.

Figure 4. Primary Environment Over 3 Yrs with Same Providers



DESOS 2024

Age and Primary Environment

Figure 5 is the comparison of *all providers*. The age group for transitionage youth is broken into 18-24 and 24-29 to show impact of preemployment transition services. Interestingly, there is a small group (38 individuals who are receiving services at the age of 17. The majority of 17 year olds (71%) are looking for a job and 18% are in nonemployment day programs. Self-employment and off-site group employment are less than 1% of every age group.



Figure 5. Age and Primary Environment From All Providers

Primary Environment, Wages and Hours Worked

Average Weekly Hours Worked And Hourly Wage (All Providers)

20 hrs	Facility-Based Employment (1,023)	\$ 3.49
20 hrs	Competitive Integrated Employment (2,285)	\$11.94
17 hrs	Off-Site Group Employment (93)	\$ 8.99

Facility-based Employment



- **6%** Above Minimum Wage
- **6%** At Minimum Wage

87% Below Minimum Wage

Paycheck Issued & Nonpaid Work Hours

Paycheck Issued By:

Employer	-		ilitation/Support Organization
8%	Facility-Based Employment (1,023)		91%
96%	Competitive I Employmen		3%
57%	Off-Site Group Employment (93)		41%
Average N	onpaid Ho	ours	
	4 hrs		y-Based oyment
	0 hrs	Competitive Integrated Employment	
	5 hrs		Site Group Doyment

Primary Environment and Guardianship



Data on guardianship across different settings shows number of individuals who are or are not their own legal guardian. **YES** = own guardian; **NO**=are not their own guardian. The percent difference (100%) are individuals who have partial guardianship where family members or another person has guardianship over finances and/or medical.

YES		NO
41%	Facility-Based Employment	55%
68%	Competitive Integrated Employment	30%
47%	Off-Site Group Employment	46%
31%	Nonemployment Day Program	66%

Primary Environment, Social Interaction and Referral Source



Referral Source

The primary referral source to the primary environment is shown below. Sources include case managers, families, group homes, schools, own agency and VR.



Disability and Primary Environment



Table 1 shows the percent of individuals (N=10,853) with a primary disability within a primary environment. Table 2 shows the percent of individuals (n=9,929) or 91% who had a secondary disability within the primary environment.

Table 1. Percent of Primary Disability Within a Primary Environment

	Facility	CIE	Off-Site Group	Non-Emply. Day	ATE
Autism (1,947)	6	29	.7	35	29
Brain Injury (182)	4	29	.5	16	50
Cerebral Palsy (301)	9	12	1	54	24
Hearing Impair. (91)	1	37	0	3	58
IDD (6,001)	13	15	1	54	17
Learning Dis. (471)	4	37	.4	13	45
Mental Illness (758)	5	27	.1	8	60
Other Health Imp. (480)	6	18	.6	48	26
Physical (318)	1	26	.6	.9	71
Seizure Disorder (55)	7	29	0	44	20
Visual Impair. (249)	.8	44	0	4	51

Table 2. Percent of Those With a Secondary Disability Within a PrimaryEnvironment

	Facility	CIE	Off-Site Group	Non-Emply. Day	ATE
Autism (941)	7	18	.7	49	26
Brain Injury (122)	7	27	3	32	31
Cerebral Palsy (571)	11	7	.4	72	10
Hearing Impair. (201)	13	25	1	39	21
IDD (1,086)	11	22	.8	43	23
Learning Dis. (497)	7	33	.8	21	38
Mental Illness (561)	10	23	.8	31	36
Other Health Imp. (388)	11	18	.8	50	20
Physical (223)	5	26	.7	14	54
Seizure Disorder (56)	13	11	.6	66	9
Visual Impair. (20)	12	16	2	60	11



Facility-based employment where work-oriented services are provided by people with disabilities. The majority of people working there are people with disabilities. There were 1,023 individuals in facility employment or 9% of all the respondents for all providers entering data in 2024. This is a 5% decrease from 2023.





Assembly/Manufacturing



Competitive Integrated Employment (CIE)



Individuals perform work tasks in a local business or industry alongside nondisabled coworkers for competitive wages. Twenty-one percent (21%) or 2,285 individuals spent the majority of their day in a competitive integrated job for all providers entering data in 2024 with an average wage of \$11.94. Ten percent (10%) were in a secondary environment; 2% in CIE; and 4% in nonemployment day program

Type of Work

28%	26%	1	2%	11%
Food Service	Grocery/Retail	Housekeepir	ng/Janitorial	Other (e.g., daycare, auto)
Hours of Follo	w-along Serv	vices Per M	lonth	
26%	33%	36%	2%	2%
0 Hours	1-4 Hours	5-10 Hours	5-10 Hours	16 or more Hours
Reasons why are not receiv	ing follow-			
along service	^s 10%	4	%	7%
	No Fundin	g Success	fully Placed	Other

No Funding

Successfully Placed



Non-employment Day Programs

Individuals in these facility-based services learn daily living skills and engaged in non-work activities (e.g., Day Habilitation). A total of 41% or 4,485 of all individuals in this report are involved in non-employment day programs.



Where the Programs are Located



Stand Alone Building

Within the Facility

15%

9%

Within Shopping Center or Office 6%

Other (e.g., Adm building)

Secondary Environment

Twelve percent (12%)or 558 individuals spent time in a secondary environment

7%

Alternative to Employment 2%

CIF

F

Facility-based Services

1%



Alternatives to Employment (ATE) Individuals are spending most of their day based on one of the following: Looking for a Job -Choice - Retired - Community Access - Volunteer. Twenty-eight percent (28%) or 2,991 individuals were engaged in ATE



Other Demographics



Provider Participation

Program Name	NO. of INDIVIDUALS 2023	NO. of INDIVIDUALS 2024
A NEW LEVEL	14	12
A PASSIONATE HELPING HAND	0	0
ABC COMMUNITY SERVICES LLC	14	14
ABILITIES SERVICES, INC.	18	18
ABOUND COMMUNITY SERVICES	0	0
ABUNDANT QUALITY CARE	0	0
ACCESSABILITIES, INC.	0	19
ACHIEVE COMMUNITY SERVICES INC	8	17
ADEC, INC.	476	496
AFFINITY CARE GROUP, LLC	0	0
AID OF INDIANA	58	353
ALL THAT SHINES, LLC	0	0
AMIABLE HOME CARE INC.	2	2
AMICUS PLACE, LLC	0	0
AMLAB HOMES, LLC	0	0
ANGELKARE RESIDENTIAL & COMMUNUTY-BASED	0	6
ANOINTED HOMES, LLC	0	0
APEX BEHAVIORAL SERVICES, L.L.P.	62	76
ARC OF GREATER BOONE COUNTY	149	150
ARC OPPORTUNITIES, INC.	0	0
ARC OF SOUTHWEST INDIANA	82	101
ARC OF VIGO COUNTY, INC.	32	30
ARC OF WABASH COUNTY, INC. (THE)	72	86
ARCHER CONSULTATION SERVICES, INC.	13	13
ARROW SERVICES INDIANA, LLC	0	0
ASSISTED INDEPENDENCE, LLC	0	0

Program Name	NO. of INDIVIDUALS 2023	NO. of INDIVIDUALS 2024
ASSURED RESIDENTIAL AND CONSULTING LLC	10	14
AUTISM SOCIETY OF INDIANA	20	1
BELOVED SHEPHERD, LLC	0	0
BENCHMARK HUMAN SERVICES	615	534
BEST BUDDIES INTERNATIONAL	12	6
BETTER DAY TO DAY SERVICES LLC	0	0
BI-COUNTY SERVICES, INC.	65	56
BLESSED SERENITY HOME CARE, LLP	0	8
BOSMA INDUSTRIES FOR THE BLIND, INC.	110	100
BRANCHES RESIDENTIAL SERVICES LLC	0	0
BRIDGES OF INDIANA	0	0
BRIGHT HOPE COMMUNITY SERVICES	0	0
BUILDING BRIDGES TO INDEPENDENCE LLC	10	10
CARE ACCESS GROUP, INC-WAIVER SERVICES	0	0
CAREY SERVICES, INC.	153	90
CARING SERVICES, INC.	4	0
CENTER FOR LIFE TRANSITIONS	33	0
CHERISHING LIVES, LLC	0	0
CHILD-ADULT RESOURCE SERVICES	361	346
COMMUNITY SOLUTIONS, LLC	0	0
COMMUNITY CONNECTIONS, INC.	0	0
COMMUNITY INTEGRATION SUPPORT SERVICES, LLC	0	0
COMMUNITY VENTURES IN LIVING, LTD	0	0
COMPASS RESIDENTIAL AND CONSULTING	0	0
CONNECT ABILITIES	0	113
CORE, INC	73	94
CORVILLA, INC	0	117

Program Name	NO. of	NO. of
	INDIVIDUALS 2023	INDIVIDUALS 2024
CRF FIRST CHOICE INC	0	0
CROSSROADS REHABILITATION CENTER, INC.	324	319
DEVELOPMENTAL DISABILITIES SYSTEMS, INC.	57	
DEVELOPMENTAL SERVICES , INC.	468	0
DSI- Bona Vista	225	0
DUNGARVIN INDIANA, LLC	8	10
EASTERSEALS ARC OF NORTHEAST INDIANA	647	486
EASTERSEALS ARC NE - Cardinal Services	209	267
EASTERSEALS POSEY COUNTY REHABILITATION SERVICES	41	43
EASTERSEALS REHABILITATION CENTER EVANSVILLE - APSIRE	52	54
EMBRACING ABILITIES INC	142	148
ENCHANTED HEARTS HOME CARE LLC	0	0
ENHANCE, INC.	38	16
EVANSVILLE ARC, INC.	287	187
EVANSVILLE GOODWILL INDUSTRIES, INC.	30	33
FIRST CHANCE CENTER	65	82
FOTS HOME CARE SOLUTIONS LLC	0	0
FORTE RESIDENTIAL, INC.	21	17
FULL POTENTIAL	0	0
GATEWAY SERVICES	91	123
GLOBE STAR LLC	4	0
GOODWILL INDUSTRIES OF MICHIANA, INC.	20	0
GOODWILL INDUSTRIES OF NORTHEAST INDIANA	0	94
GUARANTY RESIDENTIAL SERVICE	7	0
HAPPINESS BAG PLAYERS, INC.	62	60
HELPING HANDS IN-HOME CARE INC.	6	8

Program Name	NO. of INDIVIDUALS 2023	NO. of INDIVIDUALS 2024	
HILLCROFT SERVICES, INC.	253	244	
HOMETOWN WAIVER SOLUTIONS LLC	0	0	
HOPELINK, LLC	5	3	
HOPEWELL CENTER, INC.	177	136	
INDIANA MENTOR	0	0	
IMPRINT PEDIATRIC THERAPY	9	6	
IN-PACT, INC.	9	40	
INNOVATIONS IN LEARNING, PC	102	100	
JANUS DEVELOPMENTAL SERVICES, INC.	130	112	
JAY-RANDOLPH DEVELOPMENTAL SERVICES,	57	40	
KENMARK HOME CARE LLC	2	0	
KEY MINDS INC	19	25	
KINDRED CONSULTING LLC	8	0	
KNOX COUNTY ARC, INC.	59	18	
LEGACY HOME CARE LLC	12	0	
LEL HOME SERVICES, LLC	107	0	
LIFE ADULT DAY ACADEMY	0	0	
LIFE CHOICE LLC	36	0	
LIFE HAS NO BOUNDARIES	10	13	
LIRIO RESOURCES, INC.	106	68	
LOGAN COMMUNITY RESOURCES, INC	291	333	
MARSHALL-STARKE DEVELOPMENT CENTER	118	170	
MEANINGFUL DAY SERVICES, INC.	67	11	
MIAMI HOME CARE SERVICES, LLC	1	5	
MOSAIC INC. OF INDIANA	0	0	
NEW HOPE OF INDIANA	29	72	
NEW HOPE SERVICES, INC.	129	112	

Program Name	NO. of INDIVIDUALS 2023	NO. of INDIVIDUALS 2024
NEW HORIZONS REHABILITATION , INC	313	286
NEW STAR	7	0
NOBLE OF INDIANA (NOBLE, INC.)	308	325
NORMAL LIFE OF INDIANA, INC.	111	106
OPPORTUNITIES FOR POSITIVE GROWTH, INC.	29	81
OPPORTUNITY ENTERPRISES, INC.	491	397
OUTSIDE THE BOX, INC.	154	205
PALADIN	21	7
PARTNERS IN AUTISM	24	39
PARTNERS IN CHRIST INC, LLC	8	6
PARTNERS IN OPPORTUNITIES, INC.	29	38
PATHFINDER SERVICES, INC.	284	294
PEAK COMMUNITY SERVICES	146	167
PERSON FIRST, INC.	7	0
PERSONAL CHOICE	2	0
PERSONAL QUALITY CARE, INC.	8	9
PHOENIX COMMUNITY SERVICES LLC	25	0
PLANS TO PROSPER LLC	2	0
PLANTING POSSIBILITIES	7	8
PRAIRE QUEST, INC	15	69
PRIME CARE RESIDENTIAL SERVICES, LLC	16	0
PUTNAM COUNTY COMPREHENSIVE SERVICES	80	119
QUALITY COMMUNITY SERVICES, INC	37	0
QUALITY LIVING SOLUTIONS, LLC	7	0
RBR ALLIANCE - BLUE RIVER SERVICES, INC. RAUCH	155 4	154 153
REACH COLUMBUS	152	124

Program Name	NO. of INDIVIDUALS 2023	NO. of INDIVIDUALS 2024
RES-CARE, INC.	152	124
RISING PURSUIT SERVICES	0	13
SHARES, INC.	147	298
SIRS, INC.	194	225
SKY POINT SOCIAL SERVICES	0	4
STARLINE COMMUNITY SERVICES, INC	0	1
ST. ELIZABETH CATHOLIC CHARITIES	2	0
STONE BELT ARC, INC.	344	313
SWEET OWEN INDUSTRIES ARC	37	0
SYCAMORE REHABILITATION SERVICES/HENDRICKS CO. ARC, INC.	597	778
TANGRAM	8	4
TENDER LOVE HOME SERVICES LLC	0	0
THE ARC NOBLE COUNTY FOUNDATIONS	23	70
THIRST, LLC	0	11
TRADEWINDS SERVICES, INC.	65	241
VIAQUEST COMMUNITY SOLUTIONS LLC	54	50
VOLUNTEERS OF AMERICA MID-STATES	22	0
WABASH CENTER, INC	228	209